



OFFICE OF THE GOVERNOR

October 24, 2019

Kevin C. Sagara
Chairman and Chief Executive Officer
San Diego Gas & Electric Company
8326 Century Park Court
San Diego, CA 92123

Pedro J. Pizarro
Chief Executive Officer and President
Edison International
2244 Walnut Grove Ave
Rosemead, CA 91770

William D. Johnson
Chief Executive Officer and President
PG&E Corporation
77 Beale Street
San Francisco, CA 94105

Dear Messrs. Sagara, Pizarro, and Johnson,

The unacceptable scope and duration of the recent PG&E Public Safety Power Shutoffs (PSPS), combined with inconsistent application by all three of California's Independently Owned Utilities (IOUs) of previously agreed protocols for PSPS actions, have undermined efforts to coordinate with first responders to protect public safety during these events.

Earlier this year, all three of your companies communicated your intent to utilize Public Safety Power Shutoffs this fire season during high fire threat weather conditions. In response, leaders of the Governor's Office of Emergency Services and CAL FIRE met with you regularly to better understand how you intend to use

PSPS as a last resort, and to ensure your actions are conducted in a manner that mitigates impacts to California residents.

These discussions included agreements and protocols for a clear and consistent notification process for customers and state and local governments based on agreed timelines, sufficient resources for your customers during power shutoffs with particular focus on the needs of vulnerable customers, and your commitment that PSPS would be an action of last resort that would be implemented to limit impacts. State officials have helped facilitate your calls and planning with local government, with tribal governments, and with representatives of vulnerable communities to prepare for potential PSPS events.

Your agreements included a commitment to provide at least 72-hours notice of a potential PSPS decision to state and local government emergency management officials, an appropriate level of detail on the location and duration of potential PSPS impacts in a universal format, and adequately resourced and accessible services for Californians to seek and receive information and basic access to energy sources.

These agreed protocols and measures have not been followed universally, nor sufficiently. The only consistency has been inconsistency.

Going forward, it is critical that your utilities adhere to the agreements and protocols to provide transparent and consistent notification to state and local government officials, to provide adequately resourced Community Resource Centers, and to plan for and meet the needs of your vulnerable customers.

State and local governments have spent considerable time and resources planning for, and responding to, your PSPS actions. This has included, but certainly is not limited to, activation and staffing of local government Emergency Operation Centers, the dedication of state assets and personnel to ensure continuity of operations in services that serve the people of California (including critical facilities and infrastructure operated by Caltrans, California Health and Human Services Agency, California Natural Resources Agency, California Department of Corrections and Rehabilitation, and Cal EPA), technical assistance to PG&E by the California Department of Technology, air support from CHP to help get the power back on as safely and as quickly as possible, standby support from the California National Guard, and countless hours establishing clear and consistent protocols. Public officials have acted in the public interest to mitigate harm, particularly to vulnerable populations, reduce the economic impact of your respective IOU decisions, and ensure that the public is informed and aware of the impacts and consequences of your PSPS decisions.

Californians are wary and skeptical of their electric utilities. Transparency and an adherence to your commitments to use power shutoffs only as a last resort are critical first steps to building the trust of utility customers, state and local government, and emergency responders.

Sincerely,

A handwritten signature in black ink, appearing to read "Gavin Newsom", with a long horizontal flourish extending to the right.

Gavin Newsom
Governor of California