



OFFICE OF THE GOVERNOR

OCT 08 2021

To the Members of the California State Senate:

I am signing Senate Bill 28, which makes minor reforms to the Digital Infrastructure and Video Competition Act (DIVCA). DIVCA established a system in which the CPUC issues statewide franchises to cable and video companies to provide service in California. The bill allows the California Public Utilities Commission (CPUC) to collect more granular franchise holder service data and authorizes CPUC to adopt customer service standards as well as adjudicate service complaints from customers.

While I applaud the reforms included in this bill, I encourage the Legislature to consider going further. It has been 15 years since DIVCA was enacted and the existing statute is outdated and does not reflect the market realities of today.

Further, I am requesting the CPUC to work expeditiously to collect better data on whether providers discriminate based on income, and for the CPUC to provide recommendations to the Legislature on how to eliminate these concerns in the coming legislative year. This is critical to ensuring equitable access for all Californians.

Sincerely,

A handwritten signature in black ink, appearing to read "Gavin Newsom".

Gavin Newsom

